# **Treadmill FAQs**

## What is Treadmill training?

A treadmill for dogs is a specially designed exercise machine that allows dogs to walk or run indoors. Over a minimum of 5 sessions, it provides an excellent way to give dogs the necessary physical activity, especially for those who have limited access to outdoor spaces, or during times when outdoor exercise isn't feasible (e.g., bad weather, health issues, or elderly dogs).

#### What will a session look like?

- Each session will be 20 minutes long
- 1st session: Introduction to the equipment, helping your dog become comfortable with the treadmill
- Each week they will be building confidence and improving their skills from the previous session

#### Is There an Ideal Candidate?

The treadmill is suitable for most dogs over six months old to ensure they are able to handle the physical and mental demands of the training. Modifications are available for dogs with age-related or health limitations to prioritize their safety.

# What if my dog learns everything too fast or too slow? Will my dog complete all 5 sessions, or do I need to add more sessions?

If your dog is a fast learner, it's great that they're learning quickly! Yes, your dog will complete all five sessions to make sure the training stays balanced and keeps challenging them in a way that's fun and safe.

If your dog needs a little extra time to absorb the training after five sessions, that's perfectly okay! After the 5 sessions, you can add on additional sessions at your discretion for your dog to keep working on the treadmill.

#### How much does it cost and when is it billed?

Introductory Price of \$35 per session

Billing charges occur via credit card on file every Sunday for the upcoming week. (credit card fees may apply) Owner has option to pay with cash, check, or gift certificate upon scheduling to avoid possible credit card fees.

MDCC: Treadmill revised 3/27/25



#### What is the Scheduling policy?

Reservations are required to participate. The treadmill is offered Monday through Thursday each week. You may schedule up to two sessions per week per dog, and sessions must be scheduled consecutively each week until the program is completed. Due to limited availability, all agility appointments must be booked by 7:00 PM on the Friday prior to your preferred date and time.

Availability subject to change during holiday & peak season.

## Can my dog sign up for the treadmill only?

No, participation in the treadmill requires your dog to be enrolled in at least one primary service (daycare, boarding, grooming, or daycation). This is not offered as a stand-alone service, and minimum sessions must be scheduled consecutively until the program is completed.

#### **Vaccination Requirements**

We require up-to-date Rabies, Distemper, and annual Bordetella vaccinations, along with a negative annual fecal report.

## Is there a cancellation policy?

Reservations must be cancelled by 7pm Friday for the following week. Billing occurs every Sunday for the upcoming week. Any cancellations made after 7pm Friday for the following week will still be billed & payment forfeited.

#### What happens if my dog misses a session?

Only one session may be missed due to illness, weather, emergencies, etc., with a make-up session scheduled after the final session. If a gap of one month occurs since completing the original five sessions, the dog's skills will be reassessed for possible refresher.

#### What happens if my dog does not enjoy the treadmill and does not want to participate?

After three sessions, if your dog shows signs of stress, anxiety, or unwillingness to participate, we will discontinue the sessions.

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